



Leo & Tina
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Buyer's Responsibilities

1. Have your puppy examined by a licensed veterinarian within 3 business days of delivery. If a problem arises with your puppy, Texas Hill Country Havanese must be contacted within 24 hours. The problem must be verified by our own veterinarian.
2. Provide puppy with routine preventive care, such as, but not limited to:
 - Annual physical examinations by a licensed veterinarian.
 - Follow veterinarian guidelines for vaccinations (including Rabies), de-worming, and heartworm prevention.
 - Proper grooming to promote optimal health for your pet.

If these responsibilities are not fulfilled our guarantee is null and void.

Health Guarantee

Deposits on our puppies are considered a binding contract indicating that the purchaser of a puppy agrees to purchase the puppy; therefore, deposits are non-refundable if the Buyer decides not to purchase a puppy! This also applies to a puppy that has been paid for in full.

If a puppy has health issues while still in my care (as the breeder) that would cause me to feel that I cannot place this puppy in a home, then a full refund will be provided or the Buyer has the option of choosing another puppy if available or putting their deposit or money already paid toward a future litter.

Prior to delivery/shipping, all of our puppies are examined by our veterinarian. Each of our puppies will come with his or her registration paperwork and "health record" documenting all vaccinations, dewormings, and recommendations for future vaccinations. All of our puppies are up to date on their vaccinations and dewormings when going to their new homes. Our veterinarian, Dr. Sloan of Pipe Creek Veterinary Clinic, handles all medical services. All of our puppies come with a health record listing the date of each deworming and vaccination. If your puppy is over 16 weeks of age, he or she will also have a Rabies vaccination. You will receive a tag for your pet's collar as well as a rabies certificate.

Texas Hill Country Havanese guarantees your puppy to be free from any genetic hereditary life threatening diseases (i.e., heart murmurs, fluxating patella, & hip dysplasia) that would be severe enough to result in loss of said puppy's life for up to 1 year of age to the original Buyer of

said puppy. If 2 any such condition is found and proven in writing to Seller, from a licensed veterinarian and substantiated by lab tests and/or x-rays and confirmed by our veterinarian, the puppy may be returned to Seller for credit towards another dog.

NOTE: *Minor treatable or correctable conditions or any condition that may go away or is considered a condition which puppy will likely outgrow will NOT be covered under our guarantee. Canines are just like humans in the fact that they will develop some health issues during their lifetime. The Buyer is responsible for all vet bills incurred with said puppy along with transportation cost for his/her delivery and return should an issue arise in which a puppy is returned to Texas Hill Country Havanese.*

NOTE: *We do not cover hypoglycemia, coccidiosis, parasites, ear mites, and viral or bacterial infections as these are common occurrences in dogs. We also do not cover any disease or condition that may arise as a result of stress or any other environmental factor such as neglect.*

A puppy showing a congenital defect will be replaced as follows

Puppy must show the defect by 1 year of age and be diagnosed by a licensed veterinarian. Texas Hill Country Havanese must be notified immediately upon onset of the problem in writing with a report from the veterinarian. Texas Hill Country Havanese's veterinarian will talk with the Buyer's veterinarian, interpret the report and if he concurs with the findings, a replacement puppy will be given.

If you decide to return your puppy for a replacement puppy the original puppy must be returned within 7 days from the time you notify us of said condition. Please note that in order for our guarantee to be valid the original puppy must be returned.

Although a concentrated effort is made by Texas Hill Country Havanese to breed sound, healthy Havanese puppies and dogs according to AKC standards, Buyer should understand that due to the nature of any breed, they are predisposed to certain medical anomalies and that a normal dog may have one or two of these conditions during his/her lifetime.

If a puppy is to be returned to Texas Hill Country Havanese, the returned puppy must be returned to Texas Hill Country Havanese in excellent condition other than the specified problem; this means that all AKC papers and health records and any other documentation deemed necessary must be returned within 1 week of puppy being returned. After puppy and all proper paperwork are returned, the Buyer will qualify for a replacement puppy. All puppies covered under our guarantee are by replacement only. We do not give refunds. Texas Hill Country Havanese will not be responsible for any veterinarian expenses incurred by the Buyer for any reason.

Buyer is responsible for transportation costs of returned puppy as well as transportation costs for replacement puppy. Our guarantee applies to the original puppy purchased from Texas Hill Country Havanese only and is non-transferable to a second party or to a replacement puppy!

Our replacement guarantee will be terminated if the puppy being replaced has been bred, shows signs of abuse, does not have up-to-date vaccinations, heartworm prevention, and worming/fecal records that 3 have been documented appropriately by a licensed veterinarian. Any physical problem that could be the result of an injury or neglect is not covered under our guarantee!

Texas Hill Country Havanese guarantees a healthy companion pet. We only guarantee fitness for breeding or showing for Show quality dogs. Adult sizes are an estimate based on our experience and recognition of the Havanese breed. No guarantees are made as to size, build, or color puppies will be when they are grown as it's hard to know this information when puppy will continue to grow until 1 year of age. We are not responsible for sire or dam's ability to breed, litter size, or quality of puppies produced. It is the Buyer's sole responsibility for veterinary bills incurred from breeding your fully registered Havanese if you choose to do so. We require that if you choose to purchase a puppy strictly as a pet with limited registration because you have no intention of breeding or showing, that you spay or neuter your pet when he/she reaches 6 months of age, or as recommended by your veterinarian, to promote his/her health.

Buyer agrees that if for any reason the Buyer is unable or unwilling to provide a safe, loving or permanent home to any puppy or adult dog purchased from Texas Hill Country Havanese, Buyer understands that they can, and are encouraged, to return said puppy or adult dog to Texas Hill Country Havanese. Texas Hill Country Havanese will not refund any purchase price for the animal, but will ensure that the dog will be provided a safe, loving and permanent home.

Breed: _____

Parents: _____

Birth date: _____ Gender: _____ Color: _____

New Puppy Owner(s): _____

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-Mail Address: _____

Exceptions to guarantee on this puppy, if any: _____

Signing this shows agreement to the above Health Guarantee.

Buyer: _____

Signed: _____ Date Signed: _____